

What Build 54 is worth to a practice like the test site

Assessment of L5WellNet 1.0 (54) for a UK clinic with several staff, many treatments, and several rooms. Source: the wellNet user manual for 1.0 and the functions in Build 54. Comparable rents are typical published UK bands for 2025–2026, not a quote and not a company valuation.

Fits	£1,500–£2,500	£3 / month
Their booking and record book	A year they would otherwise rent	The only published wellNet charge

Build 54 already covers the working book this site needs: who is in which room, which treatment, at what price, and who may see that day. The part a rented cloud diary does not match is where the client record lives. It stays on the practice phone. A staff phone takes one working day over the clinic Wi-Fi and gives it back at End of Day.

The book they said it covers

What they run	What Build 54 does with it
Several staff	Each person has their own login. The practice week can show everyone, or one therapist with their hours in green. A staff phone shows only that person’s day. A shared handset waits for End of Day before the next person signs in.
Many treatments	Named treatments with duration and price, before VAT. A visit can combine them. The till can also sell stock or a custom line.
Several rooms	A location diary shows who is busy in that room. The same room cannot be double-booked. Two therapists can work at the same time in different rooms.
The client record	Client card, visit notes, pictures, and PDFs. Walk-in and New Client sit on the booking. Notes can be kept forever or reviewed after a period the practice chooses.
The hours	Painted hours, plus sentences for every week and for one week. A short label such as Lunch appears on that time. A future booking outside the new hours blocks the change. An emergency can be force approved, and the visit note says so.

The money	Take payment on the visit, with VAT and a receipt in the practice name. Reports for week, month, and year. Optional accounts on a reception Mac, without client names.
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How the record is held

This is the design in the product, and the procedure in the manual. It is not a legal opinion, and it does not replace the practice's own ICO registration or privacy notice.

Attribute	What the practice can say
Who holds the diary	The practice phone. There is no shared wellNet cloud book of clients and notes.
Who sees a day	The staff phone receives that person's working day, not the whole history. Client email and telephone stay on the practice phone. End of Day sends the notes and payments back and clears the bookings and client details from the staff phone.
The link	Clinic Wi-Fi, encrypted with TLS. End of Day does not run from outside that Wi-Fi. A phone that has already started a day in the clinic can collect a later day from home when Remote Start of Day is on.
Sign-in	Each person has their own user ID. Passwords are stored as verifiers. The invite email does not contain the password. The first admin password is meant to be changed, with a second administrator kept.
A lost phone	Find My, then Restore from USB onto a new practice phone. The USB folder is locked with a passphrase. Stripe keys and the Grok key are not in the backup.
The public page	Trading name and how to get in touch. Occupied times are busy blocks only: never who, which treatment, or why.
Cards	Prepayments use the practice's own Stripe account. Card numbers do not enter wellNet.
How long notes stay	Forever, unless the practice sets 12 to 84 months and reviews them. Bookings and clients are kept. Overdue note text is replaced with a stamp. Pictures are left as they are.

What still sits with the practice

Some files saved on the practice phone are copied into Files, in iCloud Drive, under wellNet. A locum phone does not do that. The practice phone is the only live diary, so the USB backup is the recovery copy. Steward on a reception Mac is a second copy for accounts and reminders, still on clinic Wi-Fi, and it is not a substitute for that backup.

What a site of this shape usually rents

A clinic with about four practitioners, a till, and more than one room typically pays a rented diary. The figures below are a year of those published bands. wellNet’s only published charge is £3 a month for the online booking page. That fee is not the value of the diary.

Per-person diary, 4 people	<div><div></div><div></div></div>	£1,680
Multi-room clinic with a till	<div><div></div><div></div></div>	£2,160
Salon platform	<div><div></div></div>	£2,880

Typical annual rent in pounds. Per-person diary at about £35 a person a month. Multi-room clinic at about £180 a month. Salon platform at about £240 a month. wellNet’s published online booking charge is £36 a year, which is too small to draw on the same scale. Source: typical UK list prices, 2025–2026, not a quotation for this site.

One year	Three years	The extra
About £1,500 to £2,500 of software this site would otherwise rent for the same book of work.	About £4,500 to £7,500 if the fit holds and they keep the diary on their own phone instead of a subscription.	Staff do not hold the whole client book. That is the part a cloud diary usually cannot offer at the same price.

What this number is

One pleased multi-room test site shows that Build 54 fits the job. It is not a valuation of L5 Systems, and it is not a price to charge tomorrow. The £3 booking subscription is a small public extra. The diary, the rooms, the till, and the fact the client record stays on the practice phone are the product.